

ST Assembly Test Services Ltd

JP1 Case Study

Operation Issues

STATS IT team was facing challenges in managing the large number of PCs (close to 1000) as usage become more varies owing to changing business operation requirement. Collecting hardware and software information, distribution of software patches and providing remote access for oversea counterpart offices are but some of the needs

Solution

JP1 Desktop Management

ST Assembly Test Services Ltd ("STATS" - NNM: STTS and SGX: ST Assembly) employs JP1/SD for Enterprise Desktop Management.

ST Assembly Test Services Ltd, a leading semiconductor test and assembly provider serving wafer foundries, integrated device manufacturers and fabless semiconductor companies worldwide, employs JP1/Software Distribution (SD) to manage its enterprise network of 1000 desktop PCs.

After an extensive evaluation, JP1/SD was selected based on a combination of product features that meet STATS' need for flexible support capability demonstrated by Hitachi Asia's team of sales and consultants. The HP Account Team for STATS was also instrumental in the joint winning effort.

STATS is listed on the Nasdaq National Market and The Singapore Exchange. Net revenues for FY2001 was USD145.9 million.

The Benefits

1. Advanced User Interface

JP1 Remote Installation Manager, which is the main interface for Desktop Management, is designed with easy to use "Single Click Concept". This helps administrators in STATS to centrally collect, view and manage Hardware inventory, Software inventory, Software License information, User inventory and Registry information easily and accurately.

2. Improved operations

JP1 is contributing to labor savings and stability in the operation of a global system. The system JP1 provides flexibility to changes and CUSTOMER already has achieved rapid development and the round-the-clock, non-stop operation of a system that supports the company's global management needs for speed and prioritization.

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